

TUTL Claw Machine Troubleshooting Guide



If LCD display shows "ER" flashing or claw machine not working power cycle claw machine by doing the following:

1. Flip the power switch on the lower, back of the machine off
2. Wait 30 seconds
3. Flip the power switch back on
4. Flip the power switch back on
5. Wait for claw machine touchscreen to fully load
6. Try playing experience



If the claw machine is still not working:

7. Open the coinbox on the front of the cabinet with provided claw machine key
8. Flip the power switch inside to off
9. Wait for lights to fully go out, wait 5 more seconds
10. Flip the power switch back on
11. Wait for the claw to move forward and back (this may take a few seconds)
12. Try playing experience.
13. If the touchscreen is blank repeat steps 1 through 6
14. If the machine is still unresponsive contact BRDG for help



Machine controls:

Claw grip strength control (when picking)

Claw grip strength control (when carrying)



Non functional

Off/On switch

